

PROPHECY

PREDICTIONS WITHOUT PROBLEMS

by KIO

Anticipates failures in your **IT infrastructure with a comprehensive AI-driven monitoring service.**

Prophecy takes fault detection to an unprecedented level, enabling businesses to identify and resolve issues before they occur, thereby ensuring greater operational efficiency and business continuity.

What is Prophecy?

In an increasingly technology-driven world, fault prevention and optimal uptime are crucial for the success of any business. This is precisely where Prophecy, a comprehensive platform for advanced monitoring with Artificial Intelligence (AI), has made a breakthrough by identifying anomalies, classifying events, and taking action on services, applications, infrastructure, and physical systems, propelling our clients one step forward.

This solution collects and processes data through agents such as log files, network devices, uptime, health metrics, and Windows event logs, providing real-time insight into the infrastructure while allowing continuous and detailed monitoring.

Prophecy is a comprehensive monitoring and observability service that offers complete visibility into the state and performance of your entire IT infrastructure; our AI is trained to recognize potential fault patterns and improve its accuracy over time through machine learning.

Without a solution for alert management and incident response improvement, Mexican companies have seen losses ranging from \$10,000 to \$2 million (figures based on installed base).

Advantages:

Companies already using Prophecy as an incident monitoring tool enjoy the following benefits:



360 Infrastructure Visibility: Provides the ability to take preventive actions and enhance infrastructure stability.



Higher Customer Satisfaction: With a more reliable infrastructure, your customers will experience uninterrupted service.



Accelerated incident resolution through automation, enabling agile searches for relevant business operation information.



Customization: The tool offers sufficient flexibility to customize components quickly and without functionality restrictions.



Proactive Detection: Identifies and addresses issues before they become major faults, reducing downtime and associated costs..



Reduced costs associated with monitoring, management, and infrastructure tools.



Greater Operational Efficiency: By preventing faults, the IT team can focus on more strategic and productive tasks.

Furthermore, analysis can be performed at various levels: component, transaction, system, or business process. We offer all this and more in a fully SaaS comprehensive service.

Use Cases



Manufacturing Industry: Prevents system failures, avoiding downtime, costly production stoppages.



Financial Services: Ensures greater security and early detection of issues in complex environments.



Retail: Empowers retailers to make more informed decisions, maximize operational efficiency, and provide an exceptional shopping experience.



Hospitality: Anticipates and resolves technical issues before they affect guests, resulting in an exceptional experience and loyalty.



Healthcare: From servers and databases to applications and networks, it detects and resolves issues before they affect critical services.

Prophecy offers unparalleled flexibility with traditional monitoring features, integrated APM, and AiOps all in one place. As owners of the tool, we have the ability to customize each component swiftly and without functionality constraints. This translates into cost reduction associated with monitoring tools, management, and infrastructure, as well as accelerated incident resolution by automating ticket capture and facilitating agile searches for relevant operational and business information. Additionally, we have the capability to integrate components from various manufacturer ecosystems, and through advanced algorithms, we create training models for anomaly detection and incident analysis, enabling proactive actions to be taken.

Clients



With over 20 years of operation and monitoring experience with clients from all industries, we are ready for you to contact us at [prophecy@.tech] and discover how to safeguard the future of your business.